

[-] Business Intelligence v8.4.1						
Cognos Connection						
Cognos Viewer						
Report Studio						
Query Studio						
Analysis Studio						
Event Studio						
[-] Business Intelligence v10.2.1 ¹						
Cognos Connection						
Cognos Viewer						
Report Studio						
Query Studio						
Analysis Studio						
Event Studio						
[-] Optional Features						
Open Enrollment						
Life Events						
Performance Management						
Succession Management						
Recruitment						
Salary Planning & Budgeting						
CERTPOINTVLS™ 8 Administrator						
CERTPOINTVLS™ 8 Portal, Learner, and SCORM Player						
Onboarding ¹						
Time Management ¹						

[-] Change Privacy Settings to Allow Internet Cookies:

UltiPro requires that you enable Internet Cookies when using the UltiPro.

Internet Explorer

1. In Internet Explorer, click the Tools menu, and then click Internet Options.
2. Click the Privacy tab, and then move the slider to the level of privacy you prefer.

Firefox

1. In Firefox, click the Tools menu, and then select Options...
2. Select the Privacy panel.
3. From the Firefox menu, select **Use custom settings for history**
4. Select **Accept cookies from sites** to enable Cookies.

[-] Configure Pop-Up Blockers

The most current versions of Internet Explorer and Firefox contain built in pop-up blockers. You will need to configure your browser to allow pop-ups from ultipro.com since UltiPro uses pop-up windows. To make sure you have the correct pop-up setting, follow these steps:

Internet Explorer or Firefox

1. In Internet Explorer or Firefox, you may see the Information Bar (a pale yellow bar) appear just below the toolbars. This bar may warn you that a pop-up has been blocked.
2. Click on this bar and choose *Always Allow Pop-ups from This Site* to configure Internet Explorer or choose *Allow popups for ultipro.com* to configure Firefox to allow pop-ups.

To enter Pop-Up Settings manually for **Internet Explorer**

1. Open Internet Explorer and click **Tools > Pop-up Blocker > Pop-up Blocker Settings**.
2. In the Address of website to allow, type the address (or URL) of the website that you want to allow pop-ups to display (i.e., ultipro.com).
3. Click the Add button. Make sure ultipro.com appears in the Allowed sites list.
4. Click Close and the OK to go back to the Internet Explorer main window.

To enter Pop-Up Settings manually for **Firefox**

1. Open Firefox and click **Tools > Options**.
2. Select **Content**.
3. Check the **Block Pop-up windows** box.
4. Click **Exceptions** to enter any website that you want to allow pop-ups to display (i.e., ultipro.com).
5. Click Allow to add a website to the exceptions list.
6. Click Close to go back to the Firefox main window.

[+] Client Workstation Settings

Internet Explorer should have the following setting:

1. Under Advanced tab > Empty Temp Internet folder when browser is closed.

Trusted Sites

Ensure that you add the following URLs to your trusted sites:

- *.ultimatesoftware.com
- *.ultipro.com
- *.salesforce.com
- *.ultirecruit.com
- *.ultiprotime.com
- *.ultipro-time-management.com
- *.ultiproworkplace.com

If you receive an error preventing the change, uncheck the Require server verification (https:) for all sites within this zone option.

[+] Enable Downloading in Internet Explorer 9.0 and 10.0

To ensure that you can download files from UltiPro with Internet Explorer 9.0 and 10.0:

1. Click the Tools menu, and then click Internet Options.
2. Click the Advanced tab.
3. Under the Security heading, ensure that the option, *Do not save encrypted pages to disk*, is unchecked.

[+] Enable Native XMLHTTP Support in Internet Explorer 9.0 and 10.0

To ensure UltiPro functions properly with Internet Explorer 9.0 and 10.0:

1. Click the Tools menu, and then click Internet Options.
2. Click the Advanced tab.
3. Under the Security heading, ensure that the option, *Enable native XMLHTTP support*, is checked.

To ensure that UltiPro Time Management functions properly in Internet Explorer 9.0 and 10.0:

1. Click the Tools menu, and then click Compatibility View Settings.
2. Ensure that all three checkboxes at the bottom of the Compatibility View Settings window are unchecked.
3. Ensure that ultipro-time-management.com and ultiproworkplace.com are not listed among the Websites you have added to Compatibility View.

Additional PDF Information

- Mozilla Firefox: Some UltiPro pages use Connect ASP technology and are not accessible in Firefox.
- The Business Processes feature does not support Internet Explorer 8.

Business Intelligence v10.2.1:

- Although Business Intelligence is tested with the latest browsers supported by UltiPro, Ultimate Software Support may require that some browser issues be reproduced with a Cognos BI actively certified browser for resolution. For Cognos Business Intelligence 10.2.1, the actively certified browsers are Firefox 17 ESR, Chrome 21, and Internet Explorer 8, 9, and 10 (Internet Explorer 10 is supported only in Compatibility mode). For more information on Cognos browser compatibility, visit <http://www-01.ibm.com/support/docview.wss?rs=3528&uid=swg27014782>.

Optional Features:

- Open Enrollment supports Internet Explorer 8 in Compatibility View.
- Recruitment supports Firefox for external job seekers only.
- CERTPOINTVLS 8 supports 32-bit versions of Internet Explorer only.
- CERTPOINTVLS 8 Portal, Learner, and SCORM Player are assumed to function with Firefox 22 and 23, but CERTPOINT does not guarantee compatibility.
- Onboarding supports Safari v4.0+ for Mac only.
- Chrome 18+ is the preferred browser for Time Management.

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